

## **Terms and Conditions**

### **1. The booking**

When booking your surf lesson or hire with Wave riders surf school newquay delivery , a contract is formed once the booking process is complete and the payment is made. The person signing the booking form accepts full responsibility on behalf of all persons who form part of that booking, and for the full payment thereof. It is also their responsibility to ensure that all participants have read and understood these terms and conditions, and that they are aware of the details and requirements of the booking.

All participants must complete our declaration form before they will be allowed to take part in any surf lessons.

A parent/guardian must sign on behalf of any participants under the age of 18yrs. Participants must be 7 years old or above to take part in an open-group surf lesson.

Wave riders surf school newquay delivery does not accept any liability for any loss caused by failure to complete the declaration.

### **2. Changing the booking**

We will try our very best to accommodate you if you request to change your surf lesson day/time however this is subject to availability and/or Tides, sea conditions/ weather conditions. If we are unable to agree on a time then a voucher will be issued.

### **3. Payments**

Payments are made in full before surf lesson or hire by card via our online booking system

### **4. Cancellations**

If you cancel a booking 7 days prior to the event the booking is non-refundable.

If you cancel a booking prior to 7 days before the event the booking is fully refundable

No shows or change of mind will not be entitled to a refund.

### **5. Liability and other important information**

The activity of surfing carries with it a degree of risk both to people and property, even when enjoyed under professional supervision. Surfing is a physically demanding activity that requires participants to have a reasonable level of fitness and swimming ability.

All participants suffering any physical or medical conditions, illnesses or allergies, including any prescribed medications, should make us aware of any such conditions or requirements at the time of booking. It is the responsibility of the participant with a medical condition to check with their doctor to find out if surfing is considered within their physical and or mental parameters.

No-one should participate in any surfing lesson if they are pregnant or suffering from a heart condition

All participants must be able to swim at least 25 metres and should, under no circumstances, be under the influence of any alcohol, drugs, or medication at the time of the lesson which may adversely affect their physical capabilities.

Participants must agree to abide to all instructions and decisions made by Wave riders surf school newquay delivery and its instructors, to ensure the safety and comfort of all participants.

Participants will have the use of Wave riders surf school newquay delivery 's equipment during their lessons and, although we take all reasonable measures to maintain their condition, course members are responsible for immediately reporting any damage caused to the equipment, or that which becomes apparent whilst the equipment is in their possession.

Wave riders surf school newquay delivery does not seek to limit or exclude any liability for personal injury or loss of life which may occur because of its own negligence or that of its employees, officers, or agents however, Wave riders surf school newquay delivery assumes no liability in respect of any personal injury, loss, damage, consequential loss or third-party claims which occur through no fault of its own, its employees, officers or agents. All other liability or conditions implied by law are excluded fully.

## **6. Surf conditions**

In the rare event that Wave riders surf school newquay delivery considers sea conditions to be unsuitable for surf lessons, or in the event of the lifeguard service closing the beach (red flag), then an attempt will be made to reschedule the

session to a more suitable time/day. If rescheduling the session is not an option then a credit voucher will be given.

#### **7. Brochure and website accuracy**

Whilst every effort is made to ensure the accuracy of Wave riders surf school newquay delivery website and advertising/marketing material, it is intended only as a guide to the services it provides, and Wave riders surf school newquay delivery is relieved of any liability due to any errors or omissions it may contain, or any minor discrepancies between the brochure or website's content and that service.